



FOR YOUR SAFETY

Our Path to Safely Navigating COVID-19

WELCOME BACK

Our Path Forward

At NeueHouse, we remain committed to uniting the creative community and being a home for our members to reach their creative potential – in an environment designed to support, nurture and connect. As a community, we share in our space, values, ideas and goals. In a time when we all must embrace change, this sense of the collective remains constant. It is the connective tissue of trust, reciprocity and generosity between all of us that creates a safe and creative environment.

The health and well-being of our Members and staff has been our number one priority and the guiding force behind all of our decisions. We encourage you to read through the steps that we have taken to ensure that all Members feel safe, comfortable, and secure, while retaining the true experience of being at NeueHouse.

By Your Side,
NeueHouse



FOR YOUR SAFETY



Personal Protective Equipment

All Members and guests are required to wear face protection in communal spaces. All NeueHouse staff are required to wear face protection and gloves.



Increased Sanitation

We've implemented enhanced cleaning measures – disinfecting common areas regularly and providing sanitation stations throughout our spaces.



Design Configurations

We've reconfigured our common areas to ensure a minimum of six feet of distance between Members.



Pre-Entry Screenings

Upon arrival, Members, staff and guests will be met with a brief questionnaire to ensure the health of everyone entering the House.



Capacity

All communal and conference room spaces will maintain a reduced capacity of 50%.



Airflow

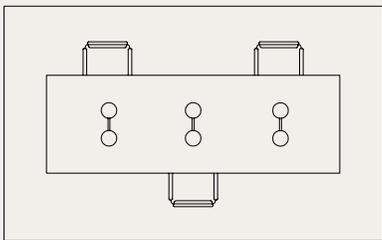
Consistent air circulation throughout all spaces with upgraded HVAC systems and localized air purifiers.

SAFETY STANDARDS

Environment

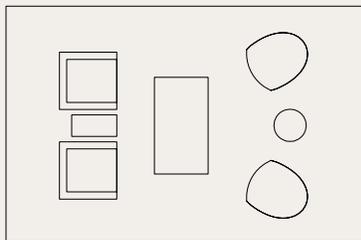
All communal and private spaces have been adjusted to adhere to national social distancing guidelines. Capacity will be modified with seat-to-seat distancing—reducing occupancy in each designated zone. These modifications will be clearly communicated through signage and wayfinding.

Gallery Tables



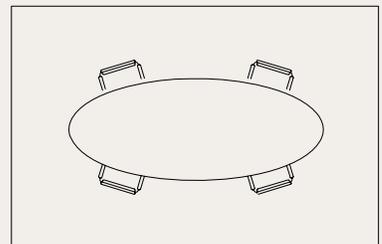
Maximum three seats per Gallery table. Individual seats bookable at reception.

Soft Seating



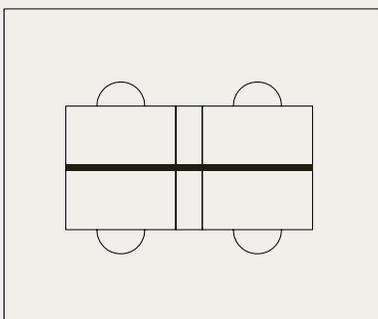
Maximum four persons per communal areas.

Conference Rooms



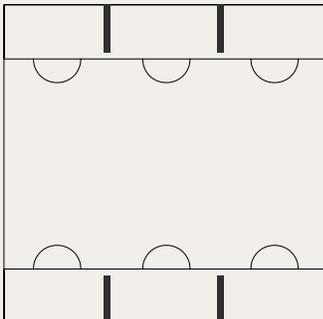
Maximum four persons per private room.

Atelier Desks



Increased space between desks with newly installed partitions.

Studios



Optional partitions can be installed at Studio leads request.

SAFETY STANDARDS

Cleaning

All Houses will have a team of dedicated staff members focused on continuous cleaning throughout the day with increased frequency in high-touch public areas including bathrooms, conference rooms and phone booths.

All communal workspaces and individual Gallery seats will be cleaned and marked after each use. Self-cleaning stations will be available at high touch areas throughout the house including printing stations and soft seating areas.

Overnight and throughout the weekend, all Houses will receive an enhanced, medical grade cleaning using EPA and CDC recommend anti-viral solutions.



Air Quality

All House HVAC systems have been examined and upgraded to increase fresh airflow and circulation. This includes an upgrade in filtration systems.

Additionally, we've added localized HEPA air purifiers in all closed-door spaces including meeting rooms, phone booths and Studios. These systems will remain active throughout the day to ensure airflow and filtration is consistent.

LOOKING AHEAD

At NeueHouse, we understand that where you work matters. Our team has been hard at work creating a safe and stimulating workspace for you to create your best work.

We also recognize that securing the health and safety of our members is not a one-time effort. This will be an ongoing process, which requires a willingness to constantly evolve and listen to state guidelines and medical experts. We intend to continue to update these standards and processes as new information and best practices become available.

Hours

Monday–Friday | 8 AM – 8 PM

Saturday–Sunday | Closed

Contact

For questions, comments and concerns, please feel free to contact us at anytime.

Membership@NeueHouse.com

